



# COURSE OUTLINE

Code: **CHC50608**

Course: **Diploma Community Services Work**

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## COURSE DETAILS

**Duration:** This course is delivered over a period of 103 weeks comprising 5 terms with holiday Breaks between terms.

**Format:** Classroom based training and 400 hours of supervised practical placement in a Community Sector Setting. The study is fulltime and Students are required to attend the College for 20 hours per week

**Location:** Level 1/169 Plenty Road, Preston, VIC 3072 and Practical Placement location as negotiated.

**Purpose:** This Diploma course provides you with a holistic approach to working in the Community Services Industry. It is designed to equip you with the knowledge & skills required for service delivery for direct client care, health promotion or Community Development Projects. Students will also develop the skills & knowledge required to work with clients from Multicultural backgrounds

**Who May Attend:**

Anyone who is working in or interested in working in the Community Services Sector specialising in service delivery, client work, community education and development projects.

**Pre-**

**Requisites:** The minimum age for eligible applicants is 18 years. Applicants must have the equivalent year 11 according to the Australian Qualifications Framework. Applicants may be asked to undertake a Language, literacy & Numeracy test. NOTE an IELTS score of 7.0 may be required by Professional Associations.

The successful completion of the following 2 units of competencies is required to study this qualification

**CHCCS411A Work effectively in the community sector**

**HLTHIR403B Work effectively with culturally diverse clients and co-workers**

**OR**

Have sufficient relevant experience and knowledge of community work and /or community services to indicate knowledge and application of a broad range of technical and other skills, a wide range of tasks and roles in a variety of contexts & complexity including work with culturally diverse clients & co-workers as well as the ability to exercise discretionary judgement & decision making under general guidance



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**Recognition:** Students may be able to shorten the length of their studies through the recognition of past experience and/or qualifications gained elsewhere. Applications can be made for Recognition of Prior Learning (RPL) and Credit Transfer. These will be assessed according to the college's policy & procedures to determine if/how much advanced standing will be granted. This course holds National Accreditation.

**Assessment:** Assessments will be conducted to determine the achievement of competency-based learning outcomes. Assessments may include written assignments, projects, practical skill demonstration, participation in role play, written reports, tests/exams or on-the-job observations

**Pathway:** Successful completion of this course will enable you to progress to Advanced Diploma of Community Service Work, or to gain employment within the Community Services Sector in the following occupational titles which may include:

- Assessor • Early Intervention worker
  - Case Co-ordinator
  - Case worker or manager • Client Service Assessor • Program Manager
  - Co-ordinator Family Services • Program/Service Coordinator
  - Co-ordinator • Support Facilitator
  - Welfare Worker • Community Worker • Pastoral care manager
  - Social Welfare Worker • Pastoral care counsellor
  - Program Manager
  - Family support worker • Community services Worker
  - Co-ordinator • Senior youth officer/chaplain
  - Welfare Worker • Community Worker
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This qualification is **Nationally Recognised** through the Australian Qualifications Framework



NATIONALLY RECOGNISED  
TRAINING



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## The Course

The Diploma of Community Welfare Work requires the successful completion of 19 units. These include: 13 Core Units, 5 Elective Units.

Nominal hours for this qualification is 1360 hours as per the Implementation/Purchasing guide for the Training Package CHC08.

An integral component of this course is the 400 Hours Practical Placement

Unit Code	Core Units
CHCCD514A	Implement community developmental strategies
CHCCM503C	Develop, facilitate and monitor all aspects of case management
CHCCOM504A	Develop, implement and promote effective workplace communication
CHCCS500A	Conduct complex assessment and referral
CHCCW503A	Work intensively with clients
CHCGROUP403D	Plan and conduct group activities
CHCLD415A	Confirm client developmental status
CHCLD514A	Analyse impacts of sociological factors on clients in community work and services
CHCORG428A	Reflect on and improve own professional practice
CHCCAD504A	Provide advocacy and representation services
CHCCSL501A	Work within a structured counselling framework
HLTOHS300A	Contribute to OHS processes
CHCCSL508A	Apply legal and ethical responsibilities in counseling practice
Unit Code	Elective Units
CHCDIS302A	Maintain an environment to empower people with disabilities
CHCPOL403B	Undertake research activities
CHCPOL501A	Access evidence and apply in practice
CHCCD505D	Develop community resources
CHCCSL507A	Support clients in decision-making processes

If you require any further information our Course Manager will be happy to assist or you can visit our website at [www.agedcare.net.au](http://www.agedcare.net.au)